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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

As a customer of Sonic.net, my local ISP, since 1994 and have always had great customer service as well as technical service. Unlike many companies today, Sonic.net prides itself on its ability to provide an actual human on the other end of the phone when you call them. I find that with the conglomerates, customers end up feeling like a number, don't get personal service, takes forever to get support, and is generally an unpleasant experience. Which is why I will never ever go with a giant telecom and which is why I oppose the USTelecom petition. Competition is good, and there used to be a time when monopolies were outlawed. Are we heading in the direction of monopolies again? That's not competition, that is service being forced on us with no recourse.

Don't let the big selfish companies swallow up our local ISPs.

Thank you.

Ross Guistino